

# QUALITY & REGULATORY POLICY

2020-2022

We are an international key actor for **medical care and consumer healthcare, with a PATIENT/CONSUMER ORIENTATION** in the product offer, providing the best solutions & services

We continue to align our practices with **INTERNATIONAL QUALITY and REGULATORY RULES** for the design, manufacturing, commercialization and distribution of products and services

We see our internal customers/suppliers as partners and **encourage SOLIDARITY and EMPATHY**

We are a reliable partner for our customer with a focus on a common goal: the **CUSTOMER SATISFACTION**

We maintain a **HIGH ETHICAL STANDARD** across the Group and expect the same from all our partners

We promote creativity, innovation, efficiency, agility, continuous improvement & **GOOD PRACTICES**

Briac Le Lous

Ronan Blanchard

Marie-Catherine Sarciaux

**URGO**  
INVENT & CARE

LABORATOIRES  
**URGO**

LABORATOIRES  
**URGO**  
HEALTHCARE

LABORATOIRES  
**JUVASANTÉ**

LABORATOIRES  
**SUPER DIET**

**URGO RID**  
RESEARCH INNOVATION & DEVELOPMENT

**URGO TECH**  
CONNECTED - FOR A BETTER YOU